

(for on-shore students)

How to complete this Form:

Please write clearly in black ink using CAPITAL LETTERS in English.

Please choose by placing an X in the boxes that you choose.

Attach a copy of all Supporting Documents.

Sign the declaration.

Note: Information contained in this document is utilised in accordance with Pioneer College Privacy Policy

Note: in	jorniation cor										
1. Pers	sonal Detail	S									
Gender:			Male	☐ Female	□ Other	Title:		Mr	☐ Miss	☐ Ms	☐ Mrs
Surnam	e / Family Nam	e:				Date of Birth:		Click	or tap to ent	er a date.	
Given N	ames:										
Nationa	lity:					Country of Bir	th:				
Passpor	t No:					Date of Expiry		Click	or tap to ent	er a date.	
2. Cor	ntact Details	S									
A. A	ddress (In Aust	ralia)									
Address	:										
Suburb:											
State:					Postcode:						
Mobile:					Email:						
3. Co	urse Select	ion									
Comm	encing – Ter	m (Inta	ke): Mo	onth	_/	Year					
Select	Course Code		Co	ourse Title			Co	urse D	Ouration		
	BSB504	20		Diploma of Lea	adership and	Management				52 week	S
	BSB604	20	Adv	anced Diploma	of Leadershi	and Manageme	nd Management 52 weeks			S	
	SIT308		Certificate III in Commercial			Il Cookery 52 weeks			r		
	311306	21		Certificate II	I in Commer	cial Cookery				52 week	5
	SIT405			Certificate II		·				52 week 78 week	
		21		Certificate IV		lanagement					S
	SIT405	21	A	Certificate IV	/ in Kitchen N Hospitality M	lanagement	:			78 week	s s
	SIT405 SIT504	21	A	Certificate IV	/ in Kitchen N Hospitality M	lanagement anagement ity Management	:		1	78 week 78 week	s s «s
	SIT405 SIT504	21		Certificate IV Diploma of Industrial dvanced Diplom Hospitality Page	/ in Kitchen N Hospitality M na of Hospita ckage – 1 (Ce	lanagement anagement ity Management			1	78 week 78 week .04 weel	s s s s

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4. VISA DETAILS	4. VISA DETAILS								
Are you Currently Stu	dying in Australia	? 🗆	Yes	□ No	Name	of the College:			
Current CoE number					Visa	Grant No:			
VISA Expiry Date:					Are you	a permanent resi	dent of Austra	lia?	□ No
5. Education Ag	ent Details		(If app	lying throug	h an agent)				
Agent Company Nam	e:								
Your Agents Name:									
Agents Full Address:									
Phone:									
Mobile:					Agent's Stamp				
E-mail:					-				
6. How did you	hear about Pi	oneer	Colleg	ge?		(ment	ion all which a	are applicable)	
☐ Agent			Google	Search		☐ Radio			
☐ Exhibition			Governn	nent Website	<u>e</u> s	□ Newspa	pers/Magazine	es	
☐ Events			Instagra	m/Linked In/	/Google+	☐ Friends			
☐ Travel agents			Faceboo	k		☐ Relatives	5		
7. OVERSEAS ST	UDENT HEAL	TH CO	VER						
Name of Insurer:						Member Numb	er:		
Contact No:						Date of Expiry:	Clie	ck or tap to enter a date	2.
NOTES: 1. The Australian Go	vernment requires	all pers	ons ente	ring Australi	a on a Stud	ent Visa to have O	verseas Studen	t Health Cover (OSHC	").
2. The length of you									
8. ENGLISH LANGUAGE PROFICIENCY									
Which English test h				Vears					
□ IELTS	□ TOEFL	icu iii ti		-		AE 🗆 (Other (provide o	details)	
Your Score:			Date o	f Test:	Click o	tap to enter a date.		ease attach the resul	t
Have you completed a	an English Course	n Austra	alia?	☐ Yes ☐ No	If YES	please attach rele	vant evidence	of attending this cou	rse
Have you completed a course or above within than 2 years ago?				☐ Yes ☐ No		please attach rele lemic Record/Resu		of the Certificate issu	ued and the

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ENROLMENT APPLICATION FORM

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9. PREVIOUS EMPLOYMENT/WORK EXPERIENCE			
Do you have previous/prior employment experience relevant to the above qualifications you are applying to enrol in?	If YES, provide brief details below		
Yes	NOTE: You <u>MUST a</u> ttach separate documentations to support this previous employment/experience		
Please provide brief description of relevant Prior employment/work	Reference/s		
Please provide brief description of relevant Prior employment/work	experience within the past 3 Years:		
	with Pinney Cellege 2		
1. Why do you want to study the course/s you have selected above	with Pioneer College?		
2. What employment/job do you hope to secure/get when you have	successfully completed the above selected cours	se/s with Pion	eer College?
Confirm (Check (X) the relevant box/es below) for the Qualification	on course/s and level/s that you have applied to e	nrol at Pionee	er College:
			Ü
Please explain briefly – Why have you chosen the above courses and le		a Levei	
Please explain briefly — why have you chosen the above courses and is	eveis:		
_			
10. EQUITY / SUPPORT SERVICES (Please ch	oose by placing an X in the boxes that apply to you)		
Providing information about a disability or medical condition will no			
ensure you have the relevant support and assistance available for you suitable to accommodate your disability or medical condition and accommodate your disability or medical condition and accommodate your disability or medical condition.		-	may be
Do you have a disability, injury and/or ongoing medical condition wl		□ YES □] NO
IF Yes, please provide information regarding your support needs and	d other requirements below:		
11. ACCOMMODATION REQUIREMENTS			
Do you require Pioneer College to arrange accommodation?		□ Yes	□No
If Yes, What type of accommodation arrangements would you like?		☐ Shared	☐ Private
Other additional Accommodation Needs?			I

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				•		, 	1
Do you require Pioneer Coll	ege to arrange for A	Airport pickup:	This service has an	additional cost	\$150.00 AUD	☐ Yes	□No
12. EMERGENCY CO	ONTACT DETAI	LS (In A	ustralia)				
Full Namo			Polations	hin			
Full Name			Relations	пр			
Contact number			Mobile				
Email:							
In the event of an emergen	cy do you give the co	ollege permissio	n to organise emerg	ency transport	and treatment and	agree to pay	all costs related
to the emergency?	ES	_ r	NO				
13. PAYMENT DETAI							
All fees and charged are Dollar (USD)	to be in Australian Do	ollars (AUD) if this	is not possible then ap	proval from Pion	neer College may be gr	ranted for use o	of American
 Applications submitted Agent or contact adm 				BLE Enrolment	Fee. Please see a Pi	oneer approv	ed Education
This Application fee app	lies to all applications	submitted directl	y to Pioneer College o	through a Pione	eer College 's Agent.		
Note: Students <u>must includ</u>		ls with this Applic	ation form.				
Payment Method	for Enrolment Fee						
Select Payment method fro	nm the following Op	otions:					
☐ Bank Cheque made p							
☐ Bank/Internet Funds	Transfer made pay	able to:					
Account Name:	Pioneer College						
BSB:	036224						
Account Number:	536757						
SWIFT Code:	WPACAU2S						
Bank Name:	Westpac Banking	Corporation					
Branch:	Carousel, Canning	ton					
Bank Address:	1382 Albany High	way, Westfield (Carousel, Shop 1101	/2/3, Canningt	on, WA 6107		
Reference:	Enter < Applicant S	Surname> & <da< td=""><td>ate of Birth></td><td></td><td></td><td></td><td></td></da<>	ate of Birth>				
14 AVETNUCE DAT	A COLLECTION						
14. AVETMISS DATA							
LANGUAGE & CULTURAL D	_	DISABILITY			SCHOOLING		
1) In which country were you Australia	ou boiii!		nsider yourself to ha Impairment or long-		7) What is your h	_	LETED school
☐ Other – please specif	У	condition?		em	Year 12 or eq		
		☐ Yes			Year 12 or eq		
2) Do you speak a languag English at home?	e other than		o – Go to Question 12	_	Year 10 or eq		
☐ No, English only	_		n please indicate the Impairment or long-		Year 9 or equ		
If No , English only – Go to Question	<u>9</u>		(you may tick more than one)		Year 8 or belo		
☐ Yes - please specify		Hearing/D	eaf		Never attende		
3) How well do you speak E	English?	Physical					oloto that
☐ Very well ☐	Well	Intellectua	al		8) In which YEAR School level?	иш уой сотр	nete that
□ Not well □ □	Not at all	Learning					
					9) Are you still at	tending secor	ndary school?

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A) Argues of Aboriginal or Torros Stanit	Montal III				
4) Are you of Aboriginal or Torres Strait Islander origin?	Mental Illness		Yes		
NOTE: (For persons of both Aboriginal and Torres Strait Islander origin, mark both 'Yes' boxes)	Acquired brain impairment Vision		No		
□ No	Medical condition				
☐ Yes, Aboriginal	Other				
☐ Yes, Torres Strait Islander	Other				
PREVIOUS QUALIFICATIONS ACHIEVED	EMPLOYMENT		STUDY REASON	I	
10) Have you SUCCESSFULLY completed any of the following qualifications?	11) Of the following categorie BEST describes your currel employment status?		describes	llowing categories, whic your main reason for ing this course/trainees	
	(Please only select ONE of the follo	wina boxes)	apprentic	ceship?	
Yes □ No □ IF <u>No – Go to Question 17</u>)	Full-Time employee			ct ONE of the following bo	oxes)
If YES, please tick ANY applicable boxes	Part-Time employee		To get a job	and able to boot a sec	
Bachelor's degree or Higher Degree	☐ Self-employed - not employing	others \square	To start my owr	existing business n business	
,	Employer		To try for a diffe		
Diploma (or Associate Diploma) Certificate IV (or Advanced	Employed - Unpaid worker in a family		I To get a netter i	job or promotion	
	Unemployed – Seeking full-time ☐ Unemployed – Seeking part-time		it was a require		
	☐ Not employed – Not seeking en		I wanted extra s	* *	
Certificate II			_	ther course or study rest or self-development	
			Other reasons	rest of self development	
Certificates other than the above					
17. RECOGNITION OF PRIOR LEA	ARNING(RPL) / CREDIT TRA	NSFER (CT)			
Credit Transfer (CT) Students who have ach		unit of compet		d to enrol in the	
Credit Transfer (CT) Students who have ach	reved a "Competent" outcome for a cagain (unless approval granted by the Record or a Statement of Attainment by an Australian Registered Training and unit of competency in the qualificor achievements may result in the st	unit of compet ne RTO) t) that they ha g Organisation ation you are a	ency are not required ve successfully comp (including Pioneer) a applying to enrol into	oleted and achieved are to apply for a "Cred o – <u>PRIOR</u> to accepting	an
Credit Transfer (CT) Students who have ach same/equivalent unit Students who have evidence (an Academic competence in a unit of competency issued Transfer" (an exemption) from the equivale enrolment offer. Failure to declare their pribeing entitled to a refund for the relevant unit recognition of Prior Learning (RPL) Students	reved a "Competent" outcome for a cagain (unless approval granted by the Record or a Statement of Attainment by an Australian Registered Training and unit of competency in the qualificor achievements may result in the st	unit of compet the RTO) t) that they ha g Organisation ation you are a udent incorrec	ency are not required ve successfully comp (including Pioneer) a applying to enrol into ttly repeating a unit/s	oleted and achieved are to apply for a "Cred o – <u>PRIOR</u> to accepting s of competency and no	an ot
Credit Transfer (CT) Students who have ach same/equivalent unit Students who have evidence (an Academic competence in a unit of competency issued Transfer" (an exemption) from the equivale enrolment offer. Failure to declare their pribeing entitled to a refund for the relevant unit recognition of Prior Learning (RPL) Students	Record or a Statement of Attainment by an Australian Registered Training at unit of competency in the qualific or achievements may result in the stant's. Ints who believe that they may have pall or other formal methods, relevant to revidence and supporting document ed course. Failure to apply and gain	unit of compet the RTO) t) that they hat g Organisation ation you are a udent incorrect orior learning of the to a unit of contact ed via informal atation with the	ve successfully comp (including Pioneer) a applying to enrol into titly repeating a unit/s and/or experience ga ampetency.	oleted and achieved are to apply for a "Cred to — <u>PRIOR</u> to accepting s of competency and no nined via informal and rother formal methods, oneer — PRIOR to accept	an ot non- should ing an
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Credit Transfer (CT) Students who have ach same/equivalent unit Students who have evidence (an Academic competence in a unit of competency issued Transfer" (an exemption) from the equivale enrolment offer. Failure to declare their pribeing entitled to a refund for the relevant unit is recognition of Prior Learning (RPL) Students who believe that they may have properly for RPL and provide sufficient, relevant enrolment offer or commencing their enrol student incorrectly repeating a unit/s of continuous provide details of any CT or RPL you website (see below) or on request via your	Record or a Statement of Attainment by an Australian Registered Training int unit of competency in the qualific or achievements may result in the strait/s. Ints who believe that they may have pall or other formal methods, relevant the vidence and supporting document ed course. Failure to apply and gain in petency and not being entitled to a have/will have in this application to Agent or directly from Pioneer enqueer for RPL or CT of any units/qualification to a gain the properties of the prop	unit of competine RTO) t) that they hat gorganisation ation you are audent incorrect to a unit of color and intation with the approval prior refund for the oenrol. Appliquiries and recications	ve successfully comp (including Pioneer) a applying to enrol into titly repeating a unit/s and/or experience ga ampetency. I and non- formal or of eir application to Pio to your course commer relevant unit/s. cations for CT and Rieption.	oleted and achieved are to apply for a "Cred to — PRIOR to accepting s of competency and no mined via informal and rother formal methods, eneer — PRIOR to accept mencement may result PL are available via the	an non- should ing an in the
Credit Transfer (CT) Students who have ach same/equivalent unit Students who have evidence (an Academic competence in a unit of competency issued Transfer" (an exemption) from the equivale enrolment offer. Failure to declare their pribeing entitled to a refund for the relevant unit of the relevant of	Record or a Statement of Attainment by an Australian Registered Training int unit of competency in the qualific or achievements may result in the strainitys. Into who believe that they may have pall or other formal methods, relevant to learning and/or experience gained the evidence and supporting document ed course. Failure to apply and gain in petency and not being entitled to a have/will have in this application to Agent or directly from Pioneer enqueer for RPL or CT of any units/qualificeer College Application for RPL or CT	unit of competine RTO) t) that they hat Gorganisation ation you are audent incorrect to a unit of competition with the approval prior refund for the oenrol. Appliquiries and recipications T and attach all	ve successfully comp (including Pioneer) a applying to enrol into titly repeating a unit/s and/or experience ga ampetency. I and non-formal or of eir application to Pioneto your course commerce relevant unit/s. cations for CT and Rieption. I relevant evidence a	pleted and achieved are to apply for a "Cred or PRIOR to accepting s of competency and no mined via informal and resolution of the formal methods, oneer – PRIOR to accept mencement may result PL are available via the PL are available via the PL are available via the Indiana or Indiana	an on- should ing an in the

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18. TERMS AND CONDITIONS

TERMS & CONDITIONS OF ENROLMENT

1. Student Responsibilities

- a) Students must satisfy entry requirements for course of enrolment.
- b) If a student is deemed not yet competent on completion of training, they will be offered an opportunity to be reassessed. If a student is deemed not yet competent a second time, they will be given a third and final opportunity for reassessment.
- c) If a student is required to be reassessed at any time, they will be provided with further guidance from their trainer prior to reassessment.
- d) If after three attempts the student is deemed competent in some but not all the units of competencies required, a Statement of Attainment will be issued.
- e) All students will undergo an induction with the college, which will include the student's rights and responsibilities against the relevant Australian Commonwealth, State or Territory legislation and regulatory requirements.
- f) Students are issued with a Student Handbook / International Student Handbook, which includes the Student's rights and responsibilities that will affect their participation in training.
- g) The student acknowledges that they must observe the college's policies and procedures, according to State and Federal Government legislative and regulatory requirements and the Student Visa requirements, as set out in the Student Handbook / the International Student Handbook.

2. Visa Requirements

- a) According to Visa requirements, all students are required to undertake full-time study workload and must attend a minimum of at least 80% of classes in their course, as per the duration stated in their Confirmation of Enrolment (CoE)
- b) Failure to meet the minimum attendance requirements may result in the student being reported to the Department of Home Affairs (DHA) for unsatisfactory attendance, which many results in the cancellation of their student visa.
- c) If a student does not commence studies on the agreed commencement date, after 14 days the college will cancel the student's CoE unless a new starting date has been agreed to. Any student who does not commence studies will be reported to the DHA, and this may result in the cancellation of the student's visa.
- d) Students are required to have in place, prior to commencement of studies, Overseas Student Health Cover (OSHC) throughout the duration of their course of studies. Our organisation has agreements in place with OSHC providers and can assist you with accessing health cover.

3. Enrolment & Selection

- a) This form is just for registering your initial interest into training with the college and is not confirmation of your enrolment into the college. The purpose of the form is to gather information from the student to determine their suitability into their course of choice.
- b) All programs consist of a minimum of 20 hours face-to-face scheduled course contact hours per week.
- c) The student is responsible for notifying the college if they have a medical condition or disability or require assistance in their training.
- d) An Enrolment Application Fee must accompany enrolment to enable the students' application to be processed.
- e) It is the student's responsibility to note the date, time and location of the course as advertised.
- f) Courses with low enrolments may be cancelled, every effort will be made to contact students, please ensure your contact details are correct.
- g) Requests from the student to transfer or credit their course placement due to changed personal circumstances will be considered and every effort will be made to ensure a placement into an alternative course.
- h) If you are unable to complete your course, due to changed personal circumstances, the college will make every effort to ensure you are placed into an alternative pre-scheduled course.
- i) Students can only join after course commencement date if they meet all prerequisites. Full course fees are still payable for late enrolments.
- j) The college reserves the right to decline admission to a course, terminate a student's enrolment in a class or change a Trainer/Assessor at any time without notice.
- k) Students participate in courses involving physical activity; field trips, practical demonstrations etc. and do so at their own risk. the college 's students are covered by public liability insurance whilst studying on campus.
- I) Airport pickup service and Accommodation arrangement/Homestay Placement fees are non-refundable after the arrangement confirmation email has been sent to the student.
- m) Completing the Enrolment Application Form does not guarantee a place with the college.
- n) The college reserves the right to decline an application.
- o) Students from assessment level 3 and 4 countries are advised to apply through the college's representative (Education Agent).

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- p) Applications will be processed when all required documents and the non-refundable Enrolment Application Fee is received by the college.
- q) Accommodation arrangement/Homestay replacement fee and airport pickup service arrangement fee is payable every time the arrangement request is made.
- r) When the duration of studies at the College needs to be extended to complete the course, the student is required to pay additional fees for this extension

4. Course Fees and Payments

- a) Please refer to the Student Handbook / International Student Handbook and the relevant Pioneer Policies and Procedures located on the Pioneer website at: www.pioneercollege.edu.au for information on course fees, including any required deposit; administration fees; tuition fees, non-tuition fees, refund policy, and any other relevant information and/or possible charges (if applicable).
- b) Fees must be paid in Australian dollars by bank cheque or electronic bank transfer to the College's stated bank account. The College will not be responsible for any monies paid to agents.
- c) The college reserves the right to vary fees without prior notice.
- d) Enrolment and course fees do not cover personal costs, such as the cost of accommodation, living expenses, social activities, stationary or other equipment that the student may like to purchase.
- e) The Enrolment Application Fee and the Administration fee are non-refundable in all circumstances.
- f) Certificates, Academic Records and Statements of Attainment are issued to students who have been assessed and deemed to be competent in all the required units of competency within each enrolled qualification. The initial award/Certificate (including the Academic Record) and/or a Statement of Attainment to an enrolled student is at no additional cost to the student as it is included in the students PAID course fees. All replacement or re-printing of a student's Certification will incur a cost being, a certificate re-issue fee of \$50 per certificate. Refer to the Pioneer Fee and Charges Policy in the Student Handbook / International Student Handbook, or go the Pioneer Website at: www.pioneercollege.edu.au
- g) Fees not paid by the due date will incur a late fee of 5% of the total fee due.
- h) The student puts at risk their CoE being cancelled if their course fees are not paid by the due date. If a student has any problem paying fees on time in accordance with their approved Pioneer payment requirements and/or Plan, it is the student's responsibility to discuss alternative arrangements with the college Student Services, before the due date for a payment has passed.
- i) An Enrolment Application Fee is required to be paid with this Enrolment Application Form, which is non-refundable
- j) If a student is required to be reassessed, they will be provided with further guidance from their trainer prior to reassessment.
- k) If a student is deemed competent in some but not all the units of competencies required, a Statement of Attainment will be issued, and the student will be given a six-month period to undertake reassessment if required.
- I) The College is responsible for the quality of the training and assessment in compliance with these Standards, and for the issuance of the AQF certification documentation
- m) Pioneer Bank account details for payment of relevant application and course fees and charges are given in para 15 above.

5. Refund Policy

Please read through the Refund policy in the Student Handbook / International Student Handbook. It is a detailed document and you should be very familiar with our Refund Policy. We normally make no exceptions.

6. Deferring, Suspending or Cancelling Enrolment

- a) Requests for Withdrawals, Deferrals and Amendments MUST BE MADE IN WRITING. Please refer to the Pioneer Withdrawal, Deferral & Amendment Policy and the Fees & Refunds Policy on the Pioneer website www.pioneercollege.edu.au
- b) Students need written permission from Pioneer College to defer their course. In cases where permission is granted, DHA will be advised via PRISMS. Student enrolments will be deferred or temporarily suspended by the institute when there are compassionate or compelling circumstances (e.g. illness where a medical certificate states that the student is unable to attend classes), or misbehaviour by the student.
- c) The full policy and procedure pertaining to the circumstances in which a student may defer, suspend or cancel their enrolment is available within the International Student Handbook.
- d) Pioneer College is required to advise DHA via PRISMS when a student fails to commence a course, withdraws before the course ends, or changes their course, which will affect his or her student visa.
- e) Students who are unable to arrive on time may be given up to one week to commence. After one week, the student cannot be guaranteed a place in the course. If the student arrives after the agreed date, they may be required to return home or placed in an English language program until the next available commencement date for the course.
- f) Evidence of assessment of applications for deferment or suspension of enrolment will be retained on student files.
- g) Pioneer College will inform the student of its intention to suspend or cancel the student's enrolment where the suspension or cancellation is not initiated by the student and notify the student that he or she has 20 working days to access Pioneer College's internal Complaints and Appeals Procedure.

7. Accommodation and Airport Pickup Service

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- a) If you require assistance with making arrangements for Accommodation and/or Airport Pickup Service, the college will require a minimum 28 days' notice to arrange accommodation and 14 days for airport pick-up service.
- b) If the student has requested an Airport Pickup Service, on arrival the student will be accompanied from the airport by an approved delegate of the College.

8. Students Contact Details

- a) While enrolled in a course at Pioneer College Pioneer students are issued with an individual Pioneer email address on attending their Orientation Session or on commencement of their initial course and ALL communications between the Pioneer and the enrolled Pioneer student will be received and sent via this Pioneer issued email address.
- b) All international students are required to inform the College of their Australian residential address within seven (7) days of arrival in Australia and must advise any changes of address or other contact details such as contact number, email address, etc, within five (5) working days.

9. Termination

a) Pioneer College reserves the right to expel a student for breaching enrolment or/and visa conditions. Fees will not be refunded and the CoE will be cancelled immediately after the student is notified. This may result in cancellation of the student's visa.

10. Privacy Statement

- a) Pioneer College respects the importance of securing any form of personal information which is collected from prospective students, student(s) and/or other Stakeholders. Information collected is only utilised for the purpose gathering information on the student as part of their enrolment, training, assessment and certification process. All data is kept securely within either a locked filing cabinet or filed electronically within a password protected database.
- b) Pioneer College has an obligation under Commonwealth and State legislation to provide information to certain government departments for the purpose of reporting data to the government. On occasion, the government regulatory body will require access to student records for the purpose of auditing the RTO against the Standards for RTO's 2015 and/or the National Code 2018. No student information will be released to a 3rd party (apart from the above legal requirements) without the express written approval of the relevant student/s.
- c) Students enrolled on a study visa are required in accordance with their visa requirements, to ensure their personal information and contact details are maintained and current Students have a right to access and alter their personal information.
- d) The college has the right to all the media images taken by the college during the student's studies at the college, this includes photographs, video and DVD images.

11. Changes to Agreed Services

- a) Where there are any changes to the agreed services that will affect the student, including in the event of Pioneer College closing down, the college will advise the learner in writing as soon as practicable, this includes changes to any new third party arrangements or a change of ownership or any changes to existing third-party arrangements.
- b) The registered provider will notify the designated authority (ASQA) and the students enrolled with the registered provider of any intention to relocate premises (including the head office and campus locations) at least 20 working days before the relocation.

12. Consumer Guarantee

- a) The College guarantees that the services provided by the College will be:
 - provided with due care and skill
 - fit for any specified purpose (express or implied)
 - provided within a reasonable time (when no timeframe is set for the training).

13. Cooling Off Period

- a) The College protects the rights of the student including but limited to the Statutory requirements for cooling-off periods.
- b) Students are eligible to cancel their enrolment by placing a formal notice of cancellation in writing to the Supervisor Student Services (a letter or email is acceptable) within 10 business days of the student having signed and accepted the Pioneer Letter of Offer. Unless the student has already commenced the training In this circumstance, please refer to the Pioneer Refund Policy and Procedures for full details of the refund process and requirements.

14. Complaints and Appeals

- a) If a student is experiencing any difficulties, they are encouraged to discuss their concerns with the Training Coordinator or the Supervisor Student Services. The College 's Student Services staff will make themselves available at a mutually convenient time should a student seek assistance.
- b) If a Student wishes to make a complaint, they are required to complete the Pioneer Complaints and/or Appeals Form, which is included in the Student Handbooks, available via the Pioneer website or on request from the Pioneer Perth Reception staff. Once the form has been completed, the form should be submitted to the college for actioning.
- c) Please refer to the Student Handbooks or the Pioneer Complaints and Appeals Policy and Procedures for more information on the process located at: www.pioneercollege.edu.au

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15. Credit Transfer

- a) The college recognises the Australian Qualifications Framework and Vocational Education and Training (VET) qualifications and VET statements of attainment issued by any other Registered Training Organisation.
- b) Credit Transfer will be awarded for units of competency that directly align with the unit/s required to be undertaken in order to successfully complete the Pioneer qualification that the student has enrolled in. Student are responsible for providing original evidence and/or supporting documentation of their previously gained competencies to Pioneer with their application for Credit Transfer. Pioneer will assess each application and supporting evidence in accordance with the Pioneer policy and procedures. Student will be notified in writing of the application outcomes.
- c) Please refer to the Student Handbooks, or go to the Pioneer website at: www.pioneercollege.edu.au or contact the Pioneer Perth office for further information and an application.

16. Support Services

- a) The college caters to diverse client learning needs and aims to identify and respond to the learning needs of all its students. Students are encouraged to express their views and talk to a Pioneer trainer or staff member about their learning needs at all stages of their learning experience from the initial enrolment and induction stage to course completion.
- b) All students are required to meet the minimum English language skills requirements and Academic levels as part of their enrolment however, students but may require further educational assistance and support Students requiring assistance and/or support or those students identified as requiring assistance by the college will be invited to an intervention meeting and or Pioneer will offer support where possible both internally or via an appropriate referral to an external support agency.
- c) The college is committed to providing students requiring additional support, advice or assistance while training. Please see the Student Handbooks and or information contained within the Pioneer website for further information on the types of support available.
- d) To achieve this and to ensure the quality delivery of training and education, the College provides vocational training and assessment support and mentoring sessions for students to improve and extend their training outcomes. Students are advised to seek and make an appointment with their trainer in the first instance, if required the student can then schedule an appointment with the college for further support and/or assistance.

17. Legislative and Regulatory Requirements

- a) All students will undergo an induction with the college, which will include the student's rights and responsibilities against the relevant Commonwealth, State or Territory legislation and regulatory requirements. Students are issued with an International Student Handbook and Student Handbook, which also includes the Student's rights and responsibilities that will affect their participation in vocational education and training.
- b) The student acknowledges that they must observe the college's policies and procedures, according to State and Federal Government legislative and regulatory requirements, as set out in the Student Handbooks.

18. Age Dependents

- a) Should the student be accompanied by school age dependants, the student must accept responsibility for any primary or secondary school fees. The dependants are not eligible to attend government schools free of charge.
- b) Any school age dependant of a student must be enrolled and attending school during the period that the student is studying with the college.

19. Pioneer College Contact Hours

a) Office Hours are 9:00 AM to 5:00 PM by appointment only. Email correspondence is made during weekdays only and not weekends and public holidays. The college does not take calls or reply to emails outside of office hours, weekends and public holidays.

20. Pre-Departure when Travelling to Australia Information

a) If this is your first time studying in Australia, we recommend that you visit the following website: https://www.studyinaustralia.gov.au/english/live-in-australia, which provides useful information regarding travelling and living in Australia.

21. Submitting your Application to Pioneer

a) Fill in the Enrolment Application Form provided by Pioneer College and send it through email to admin@pioneercollege.edu.au or submit to you Pioneer approved Education Agent or in person at the Reception of Pioneer College.

22. Enrolment and Acceptance

a) On receipt of your Enrolment Form, the Pioneer Student Services Staff will review and assess the Enrolment Application and all supporting evidence/documentation for accuracy and completeness. IF the application and all supporting documentation is completed correctly and sufficient, the application will be approved and processed to the next stage where a Pioneer Letter of Offer (LOO) will be issued to the applicant via email.

23. Entry Requirements

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a) Leadership and Management Courses

BSB50420 Diploma of Leadership and Management BSB60420 Advanced Diploma of Leadership and Management

Minimum academic level:

Completion of Australian Year 12 or other equivalent Australian qualification/s, or an Australian qualification from a minimum of a Certificate III level.

Prior employment or work experience that demonstrates the required entry level knowledge, skills and experience within a business, leadership, management or other relevant industry sector/level.

Minimum English proficiency requirements

Evidence of an IELTS test Score of 5.5 or equivalent for a Diploma and/or Advanced Diploma qualification.

Minimum Age for students to enrol at Pioneer

18 years of age and above

b) Commercial Cookery and Hospitality Management Courses

SIT30821 Certificate III in Commercial Cookery SIT40521 Certificate IV in Commercial Cookery SIT50422 Diploma of Hospitality Management SIT60322 Advanced Diploma of Hospitality Management

Minimum academic level:

Completion of Australian Year 10 or other equivalent Australian qualification/s, or an Australian qualification from a minimum of a Certificate III level.

Prior employment or work experience that demonstrates the required entry level knowledge, skills and experience within a commercial cookery and/or hospitality and/or other relevant industry sector/level.

Minimum English proficiency requirements

Evidence of an IELTS test Score of 5.0 or equivalent for a Certificate III and IV qualification, or Evidence of an IELTS test Score of 5.5 or equivalent for a Diploma qualification.

Minimum Age for students to enrol at Pioneer

18 years of age and above

24. Study & Assessments Hours and Requirements

a) All classes are delivered in English. Delivery method is Face-to-face with some structured external learning. Classes are scheduled to meet the minimum student study visa requirements of 20 Face-to Face Contact hours per week (2.5 days per week of classes). In addition, SIT30816 Certificate III in Commercial Cookery course includes a work-based training of 100 hours over a period of 5 weeks. During the work-based training, students will be able to practice their knowledge and skills in real workplace settings.

25. Campus Locations

a) Pioneer College Campus:

150 Adelaide Terrace, East Perth WA 6004

Telephone: 08 6186 7713.

Email: admin@pioneercollege.edu.au Website: www.pioneercollege.edu.au

b) Pioneer College – Perth Training Kitchen (SIT courses Only)

11/92, Mallard Way, Cannington, WA 6107

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19. APPLICANT DECLARATION
I
I confirm the information supplied in this application in relation to my study plan is true and accurate. I understand that any changes to my study plan may be considered detrimental.
I acknowledge and confirm that I understand that this Application Form includes questions to enable Pioneer College to collect and provide AVETMISS compliant records to meet their National VET Provider Collection Data Requirements. Additional information about AVETMISS Records and Pioneer College 's Privacy Statement is available at the reception Desk, and via the Pioneer College website.
I acknowledge and confirm that I understand that Pioneer College recognises and respects my privacy. Pioneer College collects, stores, and uses personal information only for the purposes of administering student and prospective student admissions, enrolment and education.
I acknowledge and confirm that I understand that the information collected is confidential and will not be disclosed to third parties without my consent, except to meet government, legal or other regulatory authority requirements and/or to authenticate information provided to us as part of Pioneer's application process. Pioneer College's Privacy Policy reflects the National Privacy Principles set out in the Privacy Act 1988 as well as the Information Privacy Principles set out in the Information Privacy Bill 2007 (WA). Further information about our Privacy Policy is available in the conditions of enrolment section of this application form.
I understand that Pioneer College will apply for my Unique Student Identifier (USI), on my behalf, unless one is provided. I understand that they will use the ID I have provided as part of my application process. Furthermore, I agree that my Pioneer College email account will be used as part of this registration process, and that I am required to authenticate my USI myself and may update my contact details at any time. More information on the requirement for a USI is available via www.usi.gov.au.*
I understand that when Pioneer College performs a search to locate my USI, that I will receive a notice regarding the use of this function to confirm my USI.
I consent to DHA providing the college with any information about my visa status from the time of my application to the time of my departure from Australia.
I understand that I will be required to pay an Enrolment Application Fee with this Enrolment Application Form and that the Enrolment Application Fee is non-refundable.
I understand that this agreement and the availability of the College's Complaint and Appeals processes does not remove my right to take action under Australia's Consumer Protection Laws
I understand and allow Pioneer College to use photographs, testimonials and videos taken of me for advertising and/or marketing purposes.
APPLICANTS SIGNATURE: DATE: Click or tap to enter a date.
AGENT NAME:ONSHORE or OFFSHORE?
AGENT BUSINESS NAME :
AGENT CONTACT NAME (WHO): MOBILE NUMBER:
AGENT EMAIL ADDRESS:

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Record of updates and changes:

Version No.	Issue date	Nature of Amendment
1.3	12 Aug 2020	Final version, submitted for registration
1.4 (Partially Updated)	29 Nov 2021	Removed "Draft", added registration nos etc.
1.5 (Completely updated)	08 Dec 2021	Arranged all tables, updated Princeton email to admin@princeton.edu.au and changed princetoncollege.com.au to princeton.edu.au
2.0	03 May 2022	Name changed to Pioneer College. Fees and Payment details updated. Web site and email changed.
2.1	14 May 2022	Added Title Added Packaged Courses Adapted form for on-shore students Added CoE and Visa details
2.2	23 July 2022	New courses used

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